

Think on Your Feet®

Clear, assertive and persuasive communication in unplanned situations.



Have you ever had to answer tough questions with no time to prepare? Do you know what to say, but sometimes struggle to make it clear and impactful under pressure?

Think on Your Feet® develops the ability to quickly organize your thoughts and formulate clear, memorable and impactful messages assertively, even when time is limited.

Think on Your Feet ®

• Who is it for?

- Managers and team leaders
- Specialists who need to explain complex ideas
- Professionals frequently exposed to tough questions
- Teams working in fast-paced, high-pressure environments
- Anyone who needs to organize their ideas and communicate them in a concise and assertive way.

• What will you learn?

How to...

- structure ideas quickly and logically
- respond coherently to unexpected or tough questions
- use verbal assertiveness to handle challenging interactions
- present viewpoints persuasively
- adapt your message based on the audience

• What to expect?

- 10 methods to organize ideas in a clear and memorable format
- 3 techniques to gain time and maintain control during conversations
- Effective responses to difficult questions or interactions
- Tips on building impactful examples and arguments
- Applied exercises and structured feedback using your examples and work situations

• How is it delivered?

FORMAT

In-class or online

DURATION

2 days / 12 hours

COHORT

Groups of up to 12 participants